

## How to pay Willow Homes Association dues using Clover (electronic payment)

There are two ways to access Clover, using a smartphone, tablet, or PC.

- Link
- QR code

**Link** -- <https://www.clover.com/pay-widgets/7b864ed0-9e19-44cb-95f1-2a32c9af8297>

Use CTRL+CLICK on the hyperlink above, or copy the link & paste into your browser. The window shown below should load, & the amount (\$77.50) will autofill.

The screenshot shows a payment form for 'THE WILLOW HOMES ASSOCIA'. The form is titled 'Your Order' and includes the following fields and values:

- Amount\***: \$77.50
- Total**: \$77.50
- Customer Information**:
  - First name\***: Jane
  - Last name\***: Doe
  - Email\***: JaneDoe@gmail.com
  - Street address\***: 1234 Willow Creek Drive
  - Apartment, suite, etc.\***: DUES
  - City\***: Canton
  - State\***: MI
  - Zip**: 48187
- Card Information**:
  - Card Number**: (empty)
  - MM/YY**: (empty)
  - CVV**: (empty)
  - Zip**: (empty)

At the bottom, there is a 'Pay \$77.50' button. A green arrow points from this button to a green 'Pay \$77.50' button, indicating the final payment step. Below the buttons, there is a link to Clover's [Terms of Service](#) and [Privacy Policy](#).

1. In the customer information, enter YOUR information:
  - As an example: Jane Doe, janedoe@gmail.com, 1234 Willow Creek Drive, DUES, Canton, MI 48187.
  - Use the dropdown to select MI.
  - Enter something in the Apartment/suite field, for example, DUES (as shown in the example).
  - Zip code must be either 5 or 9 digits without a hyphen (don't enter 48187-3366, enter 48187 or 481873366)
  - Make sure that the Street address is the address of the home for which the dues are being paid! This is to ensure proper crediting of the dues payment.
2. Enter your card information. When the card information has been entered correctly, the box **Pay \$77.50** will change from Gray to Green. NOTE: in the Card Information section, zip code will be accepted in either 5 digit or 9 digit format – but again, no hyphens.

## QR Code

- Scan the QR code shown below using the Camera feature on your smartphone or tablet. It will take you to a payment screen, as shown on the right below.
- Fill in YOUR information in the Customer Information and Card Information fields.
- NOTE: Some residents have reported that the Pay \$77.50 button may not turn from gray to green on mobile devices. Clover recommends using Chrome browser, vs Safari or other mobile browsers. If Clover doesn't work on your mobile device using Chrome, try using a PC. The author of these instructions noted that the Pay \$77.50 button went from gray to green on an Android device using Chrome, but not on an iPhone or iPad using Chrome or Safari.





THE WILLOW HOMES ASSOCIA

Your Order

Enter amount

Total \$77.50

Buy with 



Customer Information

Jane Doe




JaneDoe@gmail.com

1234 Willow Creek Dr

DUES

Canton MI State\*  
4818736

Card Information

Pay \$77.50

By paying, you agree to Clover's [Terms of Service](#) and [Privacy Policy](#)

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## FAQs

Why do I need to include the street address for the home in Willow Homes Association?

Dues are credited to the HOME, not to a PERSON, similar to water bill payments. The Treasurer needs the address within Willow Homes Association to ensure crediting to the correct account.

Why are dues \$75.00 if I pay by check, and \$77.50 if I pay using electronic payment?

Clover charges a fee for processing electronic payments. This fee is passed to the homeowner.

Will checks continue to be accepted by WHA HOA?

Yes, checks will continue to be accepted by WHA HOA.

What should I do if I'm unable to submit a payment using the QR link on my smartphone or tablet?

Try the link, using a PC or Mac computer. The link has a high degree of reliability. There are many variations with smartphones, tablets, operating systems, and browsers, and it's possible you may experience issues making payments with a mobile device. Clover recommends using only the Chrome browser, on both PCs and mobile devices. The author of these instructions noted that the Pay \$77.50 button went from gray to green on an Android device using Chrome, but not on an iPhone or iPad using Chrome or Safari.

Can I pay with Apple Pay or Google Pay?

Yes, but make sure you complete the Customer Information section first, to ensure that the Treasurer has the information needed to credit your payment to correct account!

Questions or feedback?

Please email the Treasurer: [WHA HOA Treasurer Matt Maley](#) and include screen shots and other specifics such as the type of mobile device (iOS vs Android) and browser being used, as this information will help the Board pursue resolution with Clover Technical Support.